



Contents Services

Our Expert Consultants have years of experience handling a wide variety of claims, including Contents Services. YA's team provides property damage claim consulting as well as restoration and conservation assessment services to residential homeowners and commercial clients. Our Contents Services include:

- Initial Site Inspection
- Detailed Inventory Report
- Auditing Invoices and Estimates



YOUNG & Associates Contents Services Division

Nicol Wendt

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The new division will be led by Ms. Nicol Wendt, who is an industry veteran and has years of experience in this specialty. She brings a more sophisticated and

effective method to address this market with a hands-on approach by her and the YA Contents Services team. This boutique service group specializes in assisting adjusters who respond to claims in the high-end homeowner space, as well as contents that may have been damaged or destroyed in a commercial property claim.

Additional Contact:

Justin Kapisak, President
860.778.6174



YOUNGONLINE.COM 



Contents Services

KNOWLEDGE
INTEGRITY
PROFESSIONALISM



Office Locations

Anchorage	Los Angeles
Atlanta	Memphis
Austin	Miami-Ft. Lauderdale
Bangor	Milwaukee
Birmingham	Minneapolis
Boise	Missoula
Boston	Myrtle Beach
Charlotte	Nashville
Chicago	New Orleans
Cincinnati	New York
Cleveland	Oklahoma City
Dallas	Orlando
Denver	Panama City
Des Moines	Philadelphia
Detroit	Pittsburgh
Green Bay	Phoenix
Greenville	Portland
Hartford	Sacramento
Honolulu	Salt Lake City
Houston	San Antonio
Indianapolis	San Diego
Jackson	San Francisco
Jacksonville	Seattle
Kansas City	St. Louis
Las Vegas (Corporate)	Tampa
	Washington D.C.

Residential Contents Loss

For residential losses, consultants provide the insured with a buying preferences guide form that states where the insured purchases furniture, clothing, appliances, supplies, toys, tools, electronics, etc.

Contents Item Recording

Consultants complete a walkthrough with the insured to determine room names, important items for removal or cleaning, and items not recovered by the insured.

Contents damage analysis

Concluding the walkthrough with the insured, consultants take project leaders from restoration companies and tag contents items according to restoration possibility, cleaning possibility, total loss items, and any special instructions.

Residential Claims

Contents consultants review each room, documenting all items. Consultants also photograph items to support all descriptions captured on site.

Using the buyer preference guide, a pricing specialist reviews all associated information documented within the on-site inventory. They research each item and find exact replicas or items of like, kind, and quality.

The pricing specialist documents all pricing into the inventory. They source each item

according to price tags found on items (PTOI), receipts provided by insured, and websites found.

The final inventory is provided to the insured for their own documentation and review.

The final step to closing the claim is the consultant providing a final report containing the total recommendation on contents lost to the insurance adjuster.

Commercial Claims

Commercial claims are very similar in the fact that consultants walkthrough and associate rooms, offices, divisions, and other location names. They review each room, documenting all items.

Pricing and Sourcing Commercial Losses

Commercial Losses are similar in acquiring pricing for common type items, but on specialty type equipment, Invoices and Purchase Orders may be requested.

All documentation is reviewed and audited by our pricing specialist and recorded on the inventory.

Once the inventory capture and pricing are completed, consultants provide a final report containing total recommendations, final inventory, photo report, and a brief synopsis of work.